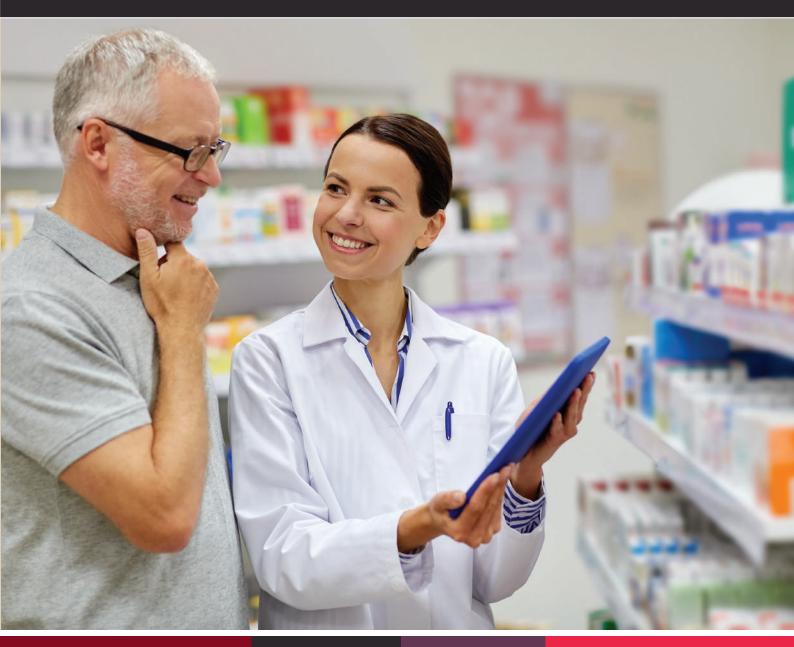# DESIGNED & DEVELOPED **APD WORKFLOW APPS** BASED ON SHAREPOINT OFFICE 365 FOR A PHARMACEUTICAL MANUFACTURER

SUCCESS STORY

ENGAGEMENT:
Short Term

INDUSTRY:
Healthcare & Pharma

OFFERING:
Enterprise SharePoint

BACKGROUND

Our client is a leading company in the field of subsidiaries, develops, manufactures and markets products that save and sustain the lives of people with haemophilia, immune disorders, infectious diseases, kidney disease, trauma, and other chronic and acute medical conditions.

BUSINESS CHALLENGE

Client was using a traditional way to trace the equipment (Traceability of the equipment) from the designated authorities due to which they were facing a lot of issues in terms of:-

- Due to manual process key stake holders do not get access to 360-degree view of equipment (Traceability of the equipment).
- There were no lead time during the process.
- Leading to lack of visibility of equipment in the pipeline, tracking of equipment, equipment status tracking from initiation to closure in the desired manner.
- There were no visibility and replacement tracking.
- Facing difficulties to transfer the supporting documents in every level of approval, since it was doing all the process manually by mailing.
- There was no common database for the entire process. Hence it was difficult to retrieve the requests & the supporting documents.
- Remainders for the particular request had to be send manually.
- If any of the approver was out of reach, the entire process will get stuck and the requester need to send the request again to another approver.
- There were no possibilities to view all the entire requests which is submitted by a particular requester in one file
- Automated calculation of the dates was not possible.
- Acknowledgement mail for each approval level was not possible automatically.
- Mandatory fields were missing while filling the form manually and it was effecting the efficiency of the flow.
- Timeline to the approvers was not possible. Hence the time lagging for each request was heavy and it was effecting at the emergency situations etc.

THE SOLUTION

To overcome these challenges, Progressive designed & developed APD Workflow Apps based on SharePoint office 365 to simplify the whole APD process, have more accurate, error free & fast feedback on the approval process.
This system is built for managing 360-degree view of equipment (Traceability of the equipment).

Through this system, customer can keep the details of each and every equipment and provided complete history of equipment. Developed workflow for each of the process to streamline the process and bring accountability, enable collaboration. Provides a common database where the requesters can collect all the data from anywhere in the premises at any time.

The additional approver is added for every level, that he can approve the particular request in case the concerned person is not available. The particular application allows the requesters to send the remainders at every level of approvals, and make sure to continue the flow without any lagging. A time line date is given at each request/approve level. This helps the completion of the process within deadline date and the benefit reaches the respective levels.

In this application there is a possibility to retrieve all the requested data's from the data base to a single concluded file. Providing the compulsory data's, supporting documents, and comparison of the dates made into the reality; hence the human error can be neglected.

Benefits

With thorough analysis and expert implementation, Progressive delivered the project in Six weeks, allowing the client to capitalize on:

- Increased team efficiency and communication with new collaboration tools and centralized data storage that allow for easy information.
- Dramatically reduced maintenance and administration costs for the IT process management.
- Consistent "look and feel" that speeds up user adoption.
- Flexible portal structure which can be extended easily.
- Comprehensive Reports that provide real-time view of APD process.
- Able to avoid unnecessary wastage of the time.
- Easily understandable functionality to reduce the complexity.

Progressive
Experience Outcomes

ABOUT PROGRESSIVE INFOTECH

Trusted IT partner since 1998, Progressive Infotech provides comprehensive suite of transformation and support services. The offerings span across cloud, digital and support operations, delivered through a matured and scalable service delivery model. In every client engagement, Progressive ensures clients realize higher ROI, stretch the intrinsic value of existing IT investments and are better prepared for emergent market changes.

Progressive Infotech is consistently featured as a "mature vendor for IT Outsourcing" in the Gartner hype cycle report for ICT in India for last few years.

Experience the outcomes at   www.progressive.in
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